

Corey Pilz, from the MA Department of
Telecommunications and Cable

Thursday, April 30, 2015 1:00-2:30



Are you having trouble reading your cable or telephone bill? Do you want to know what the federal/state Lifeline program is and who qualifies for it? Please join Joslyn Day and Corey Pilz from the Consumer Division of the Massachusetts Department of Telecommunications and Cable (DTC) on April 30th to learn more about the agency and the state of telecommunication and cable industries in Massachusetts. The MA DTC is a state regulatory agency that oversees these industries.

The DTC's Consumer Division investigates and resolves individual consumer complaints, either by informal negotiation between the consumer and the provider by formal adjudicatory proceedings. The Department also tracks patterns of complaints in order to identify and resolve more widespread problems. Please join us for a brief information session as well as an opportunity to answer your cable and telephone questions!

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